

Organizational Intelligence: Planning Data, Information & Knowledge Approaches in Simple & Complex Environments

1-day On-site Workshops for Staff & Stakeholders

Workshop Topic

Organizational units vary in structure from small activity-based teams, to global inter-organisational networks. Loosely defined, they are collectives of interdependent stakeholders, sometimes having differing goals, interests, and resources.

Organizational Intelligence looks at how the results delivered by an organisational unit are almost entirely dependent on using the correct information & knowledge strategy.

We Will Look At

The Adaptable Organization



An organization must continually adapt to changing circumstances to maintain efficiency, effectiveness, and **environmental 'fit'**. To cope in such environments, staff & stakeholders must constantly practice **analytical & problem-solving skills** to ensure the people, processes and communication networks of the organization are adequately aligned to meet requirements. We look at how to analyze an organization according to its information & learning needs.

People & Culture Alignment



The effectiveness and efficiency of an organization hinges on the strength of the informational relationships between its people. We will look at how tools such as an **Organizational Network Analysis (ONA)** can be used to help the flow of knowledge and information across functional and organizational boundaries by identifying key information brokers and dealing with the impediments to information flow within the organization, such as information hoarding, trust & conflicts of interest.

Appropriate Formats



Organization's information production has increased six-fold since 2006. But information to support effective decision-making depends on getting the right information to the right person at the right time in the right format. This may range from **business intelligence** dashboards to **knowledge management** communities of practice. This workshop looks at practical approaches to dealing with the inevitable by-product of the digital age which is information overload.

Who Should Attend

Project & program managers, senior executives, information managers, cluster leads, partner representatives, aid coordinators, public information officers, and anyone involved with organizing groups of people to achieve a shared goal.